



## Preventative Service Agreement

*\*\*The service we provide is completely tailored to your home and specifically to the benefit of you as a loyal client of ours. You will receive the luxury of having ONE Professional servicer tending to your home appliances on a routine basis and will be proactive with the goal of eliminating major costly repairs and keeping you WORRY-FREE.\*\**

### **Disclaimer**

- **We will inspect your unit while performing many preventative procedures. After inspection we will advise you as to any needed repairs. You will have the option to fix them at a discounted rate.**
  
- **This agreement is NOT a binding contract- you can terminate at any time that you choose to it must also be communicated properly ahead of time before our next scheduled visit.**
  
- **There is No Guarantee that this proactive service will keep appliances from faulting, breaking down, or needing major repairs. It most definitely gives us the best chance at maintaining the health, proper operation and longevity of your appliances by keeping close routine eyes on it.**
  
- **As long as agreement is active you will have exclusive service priority over regular incoming & scheduled business (ex:If any of the appliances that you have chosen to cover this agreement are in need of service due to an unexpected situation you will be scheduled to the earliest time slot available).**
  
- **Pricing is tailored/customized depending on how many of your appliances you choose to be serviced and how often ( Monthly, Quarterly, Annually )**
  
- **A price quote will be sent to you after you fax/email this agreement form filled out with the appliances you want to be included.**

**\*\* We only service Subzero/Wolf/Cove, Dacor, Hoshizaki & Miele ( under warranty ) \*\***

# Service Description

## Refrigerator & Freezer

- Clean condenser coils
- Check water filter ( and change when needed )
- Inspect door gasket on fresh food and freezer door
- Check drain line for debris and clean
- Inspect icemaker for proper operation
- Check water lines on and to the unit for leaks
- Check for error codes
- Check pressures with gauges (if tap is provided)

## U/C Fridge/Freezer:

- .Clean Condenser Coil
- Check fan blade and motor operation
- Check drawer operation
- Check and Clean Door Gasket(s)

## Range:

- Check temp for accuracy
- Examine door gasket
- Adjust clock or timer if needed
- Test bake and broil elements for proper operation
- Inspect cooktop burners
- Level unit if necessary
- Check ignition system

## Oven:

- Check and calibrate temperature
- Check flame distribution (Gas)
- Check Door & Hinge Operation
- Remove Door and Clean Inside of Door Upon Request

## Ventilation Hood:

- Remove & Clean Grease Filters
- Check Blower Speed & Light operation
- Clean Hood upon Customer Request

## Outdoor Grill:

- Inspect Ignitor Operation
- Inspect Grates, Drip Pans & Burners
- Inspect Lights &

## Wine Storage:

- .Clean condenser coil
- Check fan blade and motor operation
- Check & Clean drain
- Check door Gasket
- Check Shelving & Rail operation

## Ice Machine:

- Clean condenser Coil
- Run Descale & Clean Cycle
- Clean Out Bin
- Clean In & Outside of Door

## Cooktop:

- Inspect & Clean Ignitors & Burner Caps
- Remove Burner Base(s) and Clean Pan
- Ensure Flame is Correct

## Warming Drawer:

- Clean Drawer & Outside of Unit
- Check temps on Warming Drawer

## Microwave:

- Clean Inside & Door of Unit
- Clean Magnetron Cover

## Coffee Machine:

- Run Descale & Clean
- Lube o-rings
- Clean Brew Unit
- Clean Inside of Unit

## Dishwasher:

- Check the water inlet temp
- Inspect water lines for leaks
- Test drain pump operations
- Test spray arms ( and clean )
- Check roller devices/racks
- Check dispenser
- Inspect door gasket for proper seal

**Washer:**

- Inspect fill hoses for leaks and rust at coupler
- Inspect door boot for build up and tears
- Inspect pump for correct operations
- Level machine
- Inspect drain hose for leaks
- Inspect unit for leaks
- Run clean cycle with chemical
- Check hot and cold temps

**Dryer:**

- Measure proper air outlet temps
- Verify proper heating operations
- Inspect drum seals
- Check moisture bar for auto dry functions
- Inspect and clean lint from external exhaust system

**Comments:** \_\_\_\_\_  
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**Coastal Appliance**

**Customer**

Print \_\_\_\_\_ Print \_\_\_\_\_

Sign \_\_\_\_\_ Sign \_\_\_\_\_

Date \_\_\_\_\_ Date \_\_\_\_\_

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