

#### **Preventative Service Agreement**

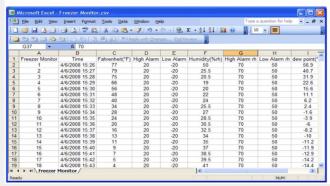
\*This exclusive service we provide is completely tailored to your home and specifically designed around your needs as a loyal client of ours. You will receive PRIORITY SERVICE and the luxury of having ONE professional servicer tending to your home appliances on a routine basis. Our intent is to eliminate uneventful, major costly repairs and keep you WORRY-FREE\*



# Refrigeration

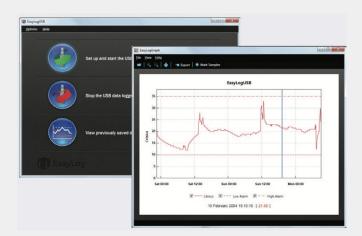
- **☐** Vacuum condensers on all units
- ☐ Check Pressures to verify no sealed system leak (if tapped)
- ☐ Connect unit to program via laptop to pull data and analyze temp consistency, unit performance and current health of the unit
- ☐ Put unit into diagnostic mode and log all current temps, check for error codes and force test individual components.
- □ Wipe down all gaskets
- ☐ Check and replace water filter/air filters if necessary.
- ☐ Inspect water lines to verify no leaks & Inspect drain pan





# Cooking (Gas and Electric)

- □ Probe all units in multiple areas to check temp accuracy, from ambient to preheat then a 30-minute stability test after preheat.
- ☐ All temp data is logged and analyzed digitally and saved in your portfolio available to access at any time.
- ☐ Check all door closing gaskets for a flush seal
- ☐ Interact with the units User interface and pull data from the board to check for error codes
- ☐ Force all components on manually then run self-test
- ☐ Check all igniters on cooktops and sand down mineral Debris between ignitor and burner surface



## **Built-in Coffee Machines**

- ☐ Run self-Test and component activation
- ☐ Clean, Descale and Sanitize unit.
- Inspect brew unit and any accessible valves and gaskets
- Rinse unit
- Empty drip tray
- Grease dispenser gasket tip





### Ice Machines (UC & Stand Alone)

- ☐ Clean, Descale and Sanitize unit
- Chance Water filter if needed
- ☐ Clean Condenser
- ☐ Inspect water lines and draining application for obstruction and proper operation
- ☐ Inspect current cube size and density







After



## Ventilation (Hoods/Downdraft)

- ☐ Test blower motor speeds
- Perform suction test
- □ Clean removable grease filters
- ☐ Clean exterior application upon request
- ☐ Check gear motor shaft





# Laundry

#### Washer

- ☐ Inspect fill hoses for leaks and rust at coupler
- ☐ Inspect door boot for buildup and tears
- ☐ Inspect pump for correct operations
- Level machine
- ☐ Inspect drain hose for leaks
- Inspect unit for leaks
- Run clean cycle with chemical
- ☐ Check hot and cold temps



#### Dryer

- Measure proper air outlet temps
- Verify proper heating operations
- ☐ Inspect drum seals
- ☐ Check moisture bar for auto dry functions
- ☐ Inspect and clean out external vent line (Extra Fee)
- ☐ Disassemble and Deep Clean Inside of Unit and Heater upon request (Extra Fee)



#### Dishwasher

- ☐ Check the water inlet temp
- ☐ Inspect water lines for leaks
- **☐** Test drain pump operations
- ☐ Test spray arms
- ☐ Check roller devices/racks
- □ Check dispenser
- ☐ Inspect door gasket for proper seal
- Run sanitizer through unit





### Outdoor Kitchen

\* We treat your outdoor kitchen appliances with the same level of service and precision as your indoor kitchen and offer full grill rebuilds\*



#### Disclaimer and Service Details

We will Inspect your units while performing many preventative procedures. After inspection we will advise you as to any needed repairs. You will have the option to fix them at a discounted rate due to being in contract with us.

This agreement is NOT a binding contract- you can terminate at any time that you choose. It must also be communicated properly ahead of time before our next scheduled visit.

There is No Guarantee that this proactive service will keep appliances from faulting, breaking down, or needing major repairs. It most definitely gives us the best chance at maintaining the health, proper operation and longevity of your appliances by keeping close routine eyes on it.

As long as the agreement is active you will have exclusive service priority over regular incoming & scheduled business (Ex: If any of the appliances that you have chosen to cover this agreement are in need of service due to an unexpected situation you will be scheduled to the earliest time slot available).

Pricing is tailored/customized depending on how many of your appliances you choose to be serviced and how often (Monthly, Quarterly, Annually)

A price quote will be sent after you fax/email this agreement form filled out with the appliances you want to be included.

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# **Brands We Service**





Fisher&Paykel



























